



**Instructions on how to make orders by using  
Gæðabakstur app**

## About the App

By introducing our online store, we can offer a variety of conveniences that have not been offered before.

Customers can now make the order quickly and easily through their own smartphones.

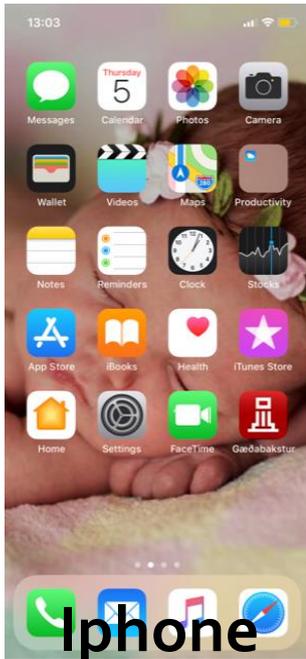
One of the main purposes of introducing the online store is to increase the speed and quality of the service delivered by the Gæðabakstur. Additionally, the app is supposed to:

- Greatly increase convenience and simplicity
- Decrease the number of mistakes
- Save time for the customers
- Provide better overview of previous orders (History of Orders)
- Be more accessible for the clients without any previous experience in ordering products from Gæðabakstur
- Guarantee for the customer that the order has been received and will be realized (After completing the process of making an order the customer will receive the confirmation that the order has been received and is currently processed)

Each customer has assigned to a particular section and only has access to the products within pre-established product range.

We hope that following online store will be useful for our customers and encourage you to try to use the app to make an order.

## To make an order by using the app



1. Open the app

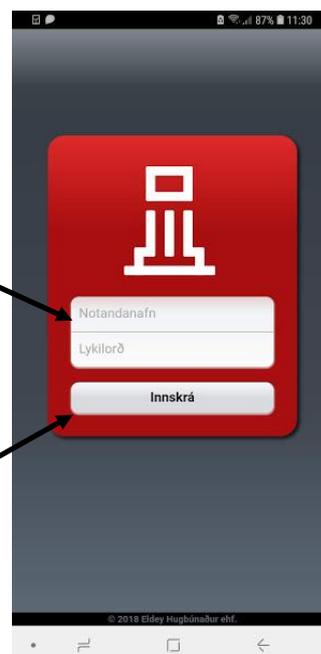
*If you have not downloaded the app,  
please read the instructions  
"Downloading the app"*



**Android**

2. Sign yourself in by using username and password

*If you have not received a username and  
password please contact 545-700*



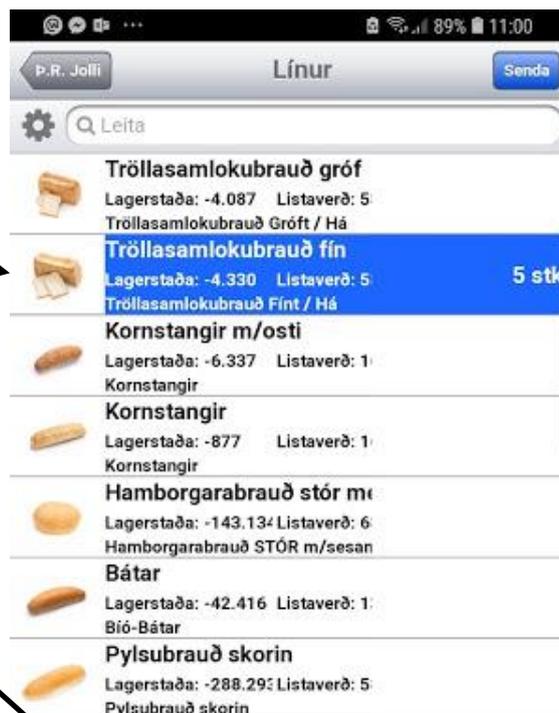
3. Click on "innskrá"

4. Next, you should click on your product selection

*\*Attention. If any desired product doesn't appear within the pre-established product range, the customer should call 545-7000 and notify the employee of Gæðabakstur.*



5. Here you should click on the product



6. Type the quantity of the product which you want to receive



7. Here you can see the quantity you have typed



8. When you have finished typing the quantity for each ordered product, click on "Senda"

9. Here you can send your order.

After that, you will receive a confirmation message at your email address.

When you receive the confirmation email, you can be sure that your order has been received.

If you have any additional questions or encounter problems with the app, we would like to hear from you at 545-7000

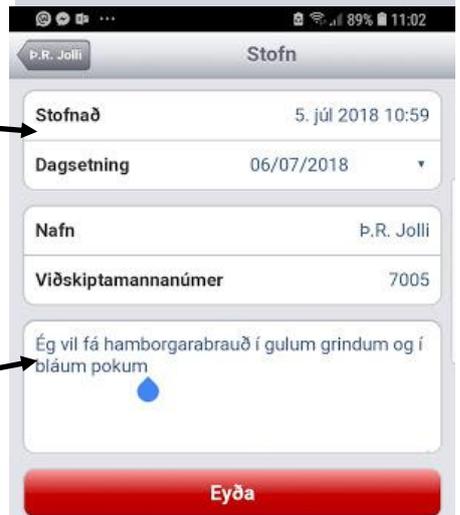
If you want to change the date of your order or send us a message  
When ordering, please follow this steps.

10. Click on "Stofn"



11. Select the date you want the order to be delivered

*\*The date is automatically set on tomorrow.*



12. Would you like to send a message to us ?

\* If you have any special requests or any messages that must be attached to your order, type it here.



13. Go back to the start screen by clicking the arrow